

Catholic Social Teaching promotes respect for the dignity of all people, encourages participation and engagement in 'right' relationships, and supports the increased capacity and influence of partners and communities we work with especially some of the world's poorest and most disadvantaged in global South.

We believe that we are answerable to the people and organisations who support us, specifically the Catholic community in England and Wales, our partners, the people and communities whom we support through our partners and other stakeholders.

To us, accountability means taking responsibility for listening and responding to the needs, concerns and views of our key stakeholders, helping us improve our performance. Ensuring that information is accessible is a key aspect of this. We encourage and support our partners to be transparent with the people and communities they support by making information about the organisation, their activities and resources available and accessible, taking consideration of the safety and security of all involved.

We adhere to the principle of 'publish what you can'. As we learn about what our audiences want to know we will update our policies and other resources. The following main areas of information are accessible through our website or available on request:

Available information¹

- **General Information:** our [vision for change \(Just One World\)](#), how and where we work, [our standards and commitments](#), [our Accountability Framework](#), our organisational profile and structure, [our Trustees](#);
- **Organisational policies:** such as [gender](#), [HIV](#), Child Protection, [international complaints](#), [whistleblowing](#), [code of conduct](#)
- **Strategies and plans:** [our strategic plan](#);
- **International project information:** details are available through the [IATI Registry](#) (including partner name, country, description, grant and payment amounts for live projects);
- **Finances and administration:** [our Trustees' report and financial statements](#), [Trustees' remuneration](#), staff numbers and salary information; [remuneration policy](#)
- **Independent external evaluations of projects and programmes over £500,000;**

- **External audits:** Core Humanitarian Standards, [Disasters Emergency Committee Accountability Framework](#).

Exclusions²:

We will not make information public that would:

- Compromise the safety and security of CAFOD staff, partners or communities they serve;
- Result in CAFOD or our partners' operations being banned, restricted or suspended;
- Cause a negative impact on the communities we serve;
- Break legal, copyright, child protection, data protection, partner confidentiality, commercial or contractual obligations;
- Be considered to be of no/little public interest or if the request is made in an unreasonable manner.
- Have financial or time implications disproportionate to the request.

Accessing information:

Publicly available information can be accessed via

www.cafod.org.uk

or on request at

cafod@cafod.org.uk

or in writing:

CAFOD

55 Westminster Bridge

Road | London | SE1 7JB

¹ The relevant Country Representative is responsible for making country, programme and partner information accessible under this policy.

² Exclusions refer to how information is shared within CAFOD and externally.

We are guided by the Data Protection Act and follow best practice in the sector.

Feedback and Complaints

We welcome feedback and complaints. If you are based outside of the UK please contact the relevant [Complaints Manager](#), if you are in the UK please contact cafod@cafod.org.uk

Appeals

To request a review of any decision under this Policy you can email cafod@cafod.org.uk or contact the Information Commissioner's Office at ico.org.uk/concerns

Legal

This Policy is for information only and does not confer legal rights on any person. Individuals have rights concerning their personal data held by CAFOD under applicable law.